

Revation Systems Announces The State of MN Linkage Line Network has Deployed LinkLive for 12 Contact Centers and Agencies

LinkLive Unified Communication software changes the way Minnesota's Veterans, Seniors and Disabled residents communicate with State Agencies

Saint Paul, Minn./April 07, 2008 --- Revation Systems Inc., an emerging leader of innovative and secure unified communication software, today announced The Minnesota Area Agencies on Aging in conjunction with the Minnesota Board on Aging and The Department of Veterans Affairs have deployed Revation LinkLive to simplify contact with State Agencies. The solution enables Linkage Line users with compliant and secure live Web chat, Voice-over-IP (VoIP), private instant messaging, and secure e-mail services.

"Revation is helping the Agencies increase state wide contact center collaboration, improve business continuity and cut operating expenses by 50 percent," said Perry Price, CEO, Revation Systems. "Revation's compliant unified communication server is designed for organizations in highly regulated industries that want to move customer interactions to lower-cost, self-service venues, without losing personalized and knowledgeable service or sales opportunities. The LinkLive Suite provides a fully secure online communications environment for both internal and external electronic messaging and communications. LinkLive includes advanced contact center routing and reporting options that eliminate the need for legacy systems.

"Revation's secure VoIP and e-mail were a perfect addition to our existing LinkLive chat solution," said Krista Boston, director, Consumer Assistance Programs for the Minnesota Board on Aging. "We've been using LinkLive for several years and complete thousands of calls, chats and e-mails every day. The service was installed to support our Senior Linkage Line and recently extended for the Disability and Veterans Linkage Lines. The application has fundamentally changed how our Agencies and departments interact with residents and with one another."

About Revation Systems Inc.

Revation Systems (<http://www.revation.com>) develops unified communication applications for customers with stringent security requirements, using its unique SAFEC architecture to create the first all-in-one system that provides encryption for all mediums, including live Web chat, instant FTP, e-mail, private instant messaging, virtual hunt groups, real-time Voice-over-IP (VoIP), document portals and compliant remote desktop sharing. The LinkLive Suite also integrates with online banking, e-mail solutions and phone systems. Additionally, the company was the first to offer Web presence capabilities, which alerts customers and intelligent systems of a contact centers availability and current workload - important to the marketing, sales and support center functions of any business. LinkLive products are compliant with GLBA, SEC, Sarbanes-Oxley and HIPAA requirements for logging, privacy and security.

About Senior LinkAge Line and The Minnesota Board on Aging

The Minnesota Board on Aging (MBA) is the gateway to services for Minnesota seniors and their families. MBA listens to senior concerns, researches for solutions, and proposes policy to address senior needs. In addition, MBA administers funds from the Older Americans Act that provide a spectrum of services to seniors, including Senior LinkAge Line, insurance counseling and more. First established in 1956, the MBA is one of the pioneers in the field of aging policy, information and assistance. It works closely with its Area Agencies on Aging, which are located throughout the state, to provide services that seniors need. The Board's 25 members are appointed by the governor.

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